From all of us at the BHPMS program at NRI, we wish you a joyous holiday season, fun times with family and friends, and health in the New Year.

-- Lucille

Lucille Schacht, PhD, CPHQ, Senior Director Performance and Quality Improvement

BHPMS Updates:

**BHPMS Fee Reduced!**
The NRI Board of Directors has authorized a reduced annual fee, effective October 1, 2018 to $7,424.00 per facility for a 12-month period. Any contract or renewal starting on or after October 1, 2018 will be issued at the reduced fee.

**New Research**
EHR implementation across state psychiatric hospitals draft report has been reviewed by the NASMHPD Medical Directors leadership. A final report for that group will be issued later this month. A report consumable by state psychiatric hospitals should be available early 2019. Key insight to date: while 41 states have implemented some EHR technology, the systems are not comprehensive, a majority of states are maintaining some level of a paper medical record, and a majority of states indicated that the EHR was not providing adequate support for transmitting data to other systems.

**PHI Change form now available.** In an effort to make the PHI change process more transparent and standardized, we have developed a form for the facility to submit. In limited situations, NRI will make direct changes to PHI without reprocessing data. Occasionally a facility will discover an error in patient information that may exceed 3 months in submitted data. As an alternative to creating numerous corrected files, NRI has the capacity to manually change the database at the request of a facility. These changes to Protected Health Information (PHI) may include, but are not limited to client DOB, client ID, duplicate client ID, admission date, and...
discharge date. The new “PHI Change Form” (located on the BHPMS Secure Website) is now available for facilities to access when submitting a change request. Your liaison is available to assist you in determining the best recourse with a change to historical data.

Missed a prior webinar? All education sessions plus other on-demand orientation sessions are now available on the GoToStage platform. Handouts can be downloaded from the secure website.

- **Most Frequently Cited Standards for Psychiatric Hospitals and How to Avoid Them**, held November 11, 2018 focused on CMS accreditation issues experienced during The Joint Commission reviews. Special Guest Dr. Richard Fields provided updates on how The Joint Commission used elements of performance and the SAFER matrix to identify areas at risk and outlined key steps in a risk assessment.

- **Who’s Driving or What’s Driving** held September 19, 2018 focused on EHR status, future CMS expectations, and using the EHR for the Transition Record. Download the presentation from our secure website.

- New to the BHPMS program? Check out the **BHPMS Orientation Session, Recorded August 2018**

**Technical Workgroup** quarterly conference call was held November 15, 2018. We welcomed new members Lisa (MD) and Lalita (OH). Additional members are still welcome. Please contact Lucille Schacht ([lschacht@nri-inc.org](mailto:lschacht@nri-inc.org)) if you are interested in joining this group that helps define the future of the BHPMS program.

**Web redesign** is underway to coincide with migration to a cloud platform. Anticipated date has been moved (again) to mid-January. However, given that January is the transmission month for The Joint Commission we may opt to delay the release until February. We will provide updates on the website. There will be some interruption in service during the final migration.

**Courtesy reminder from CMS:** Facilities should download their individual reports from QualityNet from the Auto Route inbox and review data for accuracy by 1/3/2019. Data will be publicly released in February 2019. This is the first year for the public reporting of these 2 claims-based measures. *If you have any corrections to the data the support contractor reminds us to refrain from sending copies of the report or any information containing PHI in your request for assistance.*

CMS provided a webinar titled **IPFQR Program: ISRs for CBMs**. The webinar slides are available for download from [www.QualityReportingCenter.com](http://www.QualityReportingCenter.com) and the webinar archive should be available shortly. (See also CMS Updates below)

BHPMS Server Maintenance Schedule - 2nd Sunday of the Month
Feel free to contact any of the team members with your questions. We are here to help you make the most out of your data compilation efforts and our reports.

NRI Updates of interest to Psychiatric Facilities

- Check out new reports on Alternatives to Inpatient Competency Restoration on the NRI home page (http://www.nri-inc.org/)
- Lessons Learned in States with On-Line Databases (Registries) of Available Mental Health Crisis, Psychiatric Inpatient, and Community Residential Placements; written by Robert Shaw who recently joined the BHPMS program! (http://www.nri-inc.org)

Joint Commission Updates:

- July – September 2018 data are due to be transmitted to the Joint Commission in January. Review your data now to ensure complete and accurate reporting.
- Transmission fees will be moved to each facility’s contract with The Joint Commission, effective Jan 2019.
- There are no measure requirement changes for psychiatric hospitals; facilities do not need to submit the measure selection form discussed in a recent email blast from TJC.

CMS Updates:

- Preview Reports available now. Check online at Quality Net. Note that there is a new portal to access the reports. Recent webinars held by CMS support contractor include: Public Reporting Using the New Report Portal (Nov 27 with repeat on Dec 17), and Claims Based Measures (CMBs) (Dec 12).
- Jan-Dec 2018 data are due for transmission in July 2019. Please monitor your monthly reports to ensure your facility rates are an accurate reflection of your clinical activity.
- Staff flu measure has been discontinued for Psychiatric Facilities. Note that acute medical hospitals are still required to report these data.
- Remember to sign into Quality Net at least monthly to keep your accounts active.

Have a question? Contact us at TechSupport@nri-inc.org.

Technical Notes is issued the second Thursday of each month. Mark your calendars!

National Association of State Mental Health Program Directors Research Institute, Inc. (NRI)